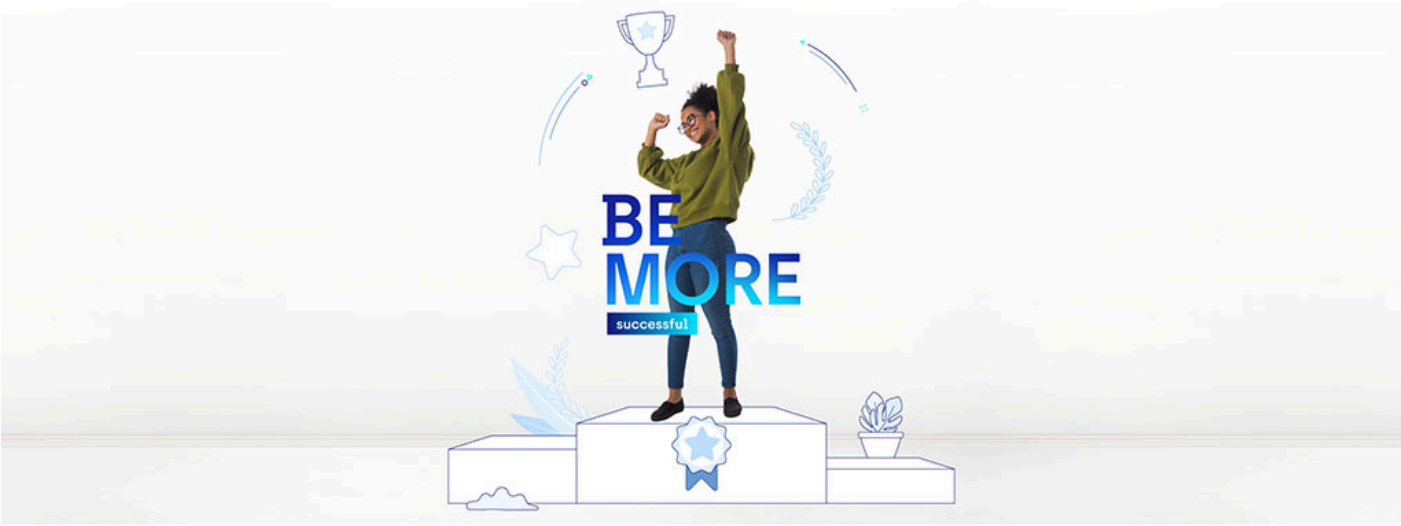


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Your Mission: Join our team!

- Responsible for ensuring a reliable and efficient operation of ITSM and IAM (Identify& Access Management) that meets all security standards in a stable 24/7 service structure
- You manage the full ITSM process lifecycle – including Incident, Request, Problem, Change and Knowledge Management
- Responsible for operating, maintaining and enhancing IAM systems, role models, authorization frameworks and automated workflows
- Advise internal business units and act as interface between IT and business stakeholders

What we are looking for: Your profile

- Several years of experience in IT Service Management and/ or Identity& Access Management
- Experience in working in a 24/7 service operations environment and responding effectively in critical incidents
- Ability to work in cross functional international teams
- Willingness to participate in on-call duty depending on operational model
- Structured way of working and prioritizing tasks to handle technically complex situations and incidents

- Contribute to innovative initiatives, documentation and optimized workflows and tools
- Work alongside our CISO and security teams to ensure our systems meet all compliance and security standards
- Excellent communication skills in English, German is a plus

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