

Are you looking for more creative freedom, more personal fulfillment and even more team spirit? **Then SNP is the right place for you!**

The **SNP Group** isn't just another SAP software and consulting firm. Our unrivaled platform streamlines transformation processes in ways that others can only dream of. As pioneers in data transformation, we revolutionize the way companies future-proof their system landscapes with our software platform SNP Kyano and the BLUEFIELD™ approach.

No matter your role, **starting at SNP** offers you the opportunity to work with the best minds in the industry and develop unparalleled solutions trusted by some of the world's largest companies. Leveraging our expertise to empower our customers to achieve their goals is what drives us as a team at SNP.

Help us shape the digital future of organizations across the world by applying now as a

IT System Administrator (w/m/d)

You can work remotely or at our location(s) in Heidelberg, or Bratislava

Your Mission: Join our team!

- Manage, maintain, and support our IT infrastructure, including Windows and Linux environments, mobile devices, and internal communication platforms.
- Administer and support Microsoft Active Directory ensuring secure identity and permission administration.
- Provide expert 1st and 2nd Level Support (remote, on-site, and via phone) for Microsoft Windows, Linux systems, Microsoft 365 and network-related services.
- Administer and support virtualization platforms such as VMware and Hyper-V.

What we are looking for: Your profile

- Several years of professional experience in Systems Administration, or IT Infrastructure in enterprise environments.
- Strong expertise in Microsoft Windows (Client & Server), Active Directory, Microsoft 365, and Linux administration.
- Hands-on experience with virtualization technologies, preferably VMware and Hyper-V.
- Experience with endpoint management, hardware lifecycle management, and enterprise IT infrastructure.
- Familiarity with IT Service Management (ITIL) principles and SLA-driven support processes.

- Configure, deploy, and maintain client workstations and endpoints using standardized deployment and lifecycle management processes.
- Monitor, maintain, and troubleshoot network infrastructure, including TCP/IP, DNS, DHCP, VPN, switching, and connectivity issues.
- Manage hardware, software, IT assets, licensing, and procurement while ensuring compliance with company standards.
- Perform root cause analysis for complex technical incidents and contribute to continuous service improvement initiatives.
- Knowledge of scripting and automation (PowerShell and/or Bash) is an advantage.
- Strong communication skills with a customer- and service-oriented mindset.
- High level of reliability and the ability to work independently as well as within multidisciplinary teams.
- Excellent German and good English communication skills, both written and spoken.

Be More @SNP: Discover your full potential

New prospects: At SNP, you will work in an international, diverse environment where you feel truly valued. You will not only shape our growth and success, but also that of our customers.

Strong alone, unbeatable together: Together, we will rise to every challenge, no matter how demanding. Together, we are unstoppable.

Personal growth: As a dedicated team member, you can quickly take on more responsibility. We will support you with tailored development measures.

Flexible work: We define your preferred working hours and place of work together with you.

More than just a salary: We offer a range of additional benefits: Supplementary company health insurance, company pension scheme, capital-forming payments, sabbatical,job bike, Deutschlandticket and other mobility solutions, childcare subsidy for non-school-age children, gym subsidy, employee shopping discounts and much more.

Apply Now

Contact

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